



Consolidated Bank of Kenya Ltd is Kenya's SME bank of choice that provides flexible financial solutions that support our customers in achieving success. The Bank is well positioned, with presence in majority of the country's business hubs to continually offer pleasant and convenient services. We seek to recruit a high caliber, results oriented and self-driven individual to fill the position of **ICT Manager -Business Systems and Applications**.

ICT MANAGER -BUSINESS SYSTEMS AND APPLICATIONS

Job Purpose

Reporting to the Head of ICT, the ICT Manager -Business Systems and Applications will be responsible for overseeing the management, support, integration, optimization, and continuous improvement of the Bank's business systems and enterprise applications to ensure operational efficiency, business continuity, innovation, and alignment with organizational objectives. The role will provide strategic leadership in the delivery of reliable, secure, and user-centric technology solutions that support the Bank's operations and digital transformation agenda.

Key Responsibilities

- Managing and overseeing the Bank's enterprise applications, business systems, and related digital platforms.
- Leading the implementation, integration, maintenance, and enhancement of business applications to support operational and strategic objectives.
- Ensuring optimal performance, availability, security, and reliability of all business systems and applications.
- Coordinating system upgrades, patches, testing, deployment, and change management processes.
- Collaborating with business units to identify automation opportunities and translate business requirements into technology solutions.
- Developing and enforcing application management policies, procedures, standards, and controls.
- Managing relationships with software vendors, service providers, and implementation partners.
- Overseeing user access management, system configurations, and application security controls in compliance with ICT governance and information security requirements.
- Monitoring application performance and preparing periodic reports on system utilization, incidents, and service delivery.
- Coordinating user training, system documentation, and end-user support services.

- Supporting business continuity and disaster recovery planning for enterprise applications and systems.
- Ensuring compliance with regulatory requirements, ICT standards, and internal policies relating to business systems and applications.
- Supervising and appraising staff within the Business Systems and Applications function.

Qualifications and Competencies

- Bachelor's degree in Computer Science, Information Technology, Information Systems, Software Engineering, or a related field from a recognized institution.
- Master's degree in a relevant field will be an added advantage.
- Relevant professional certifications such as ITIL, PMP, PRINCE2, COBIT, Oracle, Microsoft, SAP, CISSP, or related certifications will be an added advantage.
- Minimum of six (6) years relevant work experience in ICT, Systems Administration, Enterprise Applications, or Business Systems Management, three (3) of which should be in a management position.

Method of Application

Please note that applications with the position applied for clearly indicated on top of the envelope together with a detailed Curriculum vitae and copies of academic and professional certificates, should be **HAND DELIVERED** or sent through **COURIER/POST OFFICE** to the Bank's Head Office located at Consolidated Bank House, Koinange Street, 6th Floor on or before **Tuesday, 26th May 2026** at **5.00 pm** and addressed to:

**The Head of Human Resources
Consolidated Bank of Kenya Limited
P.O. Box 51133 - 00200
NAIROBI**

Consolidated Bank of Kenya Limited is an equal opportunity employer. Women and persons with disabilities are encouraged to apply.